

WALL-CUSTANCE FUNERAL HOME & CHAPEL PRICE LIST

EFFECTIVE JULY 1, 2021

Independently Owned and Managed by Scott W. F. Young, Ontario Funeral Director License Class 1
206 Norfolk St., Guelph, ON N1H 4K3

"I have been extremely fortunate to have been blessed with a wonderful and fulfilling career in the funeral service industry for the past 30 years. It has been my goal, as well as my family and staff to provide the best possible service during a difficult and stressful time for families who have lost a loved one. I also realize the importance of providing these services and merchandise at a reasonable price.

I guarantee that my prices are the most reasonable.

If any of my competitors are providing the same or similar merchandise and services for a lower price, I will match that price and take an additional 10% off. This is my guarantee to you of my sincerity and commitment to you the consumer."

Scott Young Owner/Manager
(Person in charge of day-to-day operations)

DESCRIPTION OF PRODUCT AND SERVICES and A-LA-CARTE PRICING

Reception facilities

Use of facilities for a reception following the ceremony or memorial service, which includes the set up of the facilities, the use of the facilities and amenities and all clean up. Note: If reception facilities are being substituted as a visitation facility, the charge for "facilities for visitation" will apply.

No charge when included in a memorial or funeral service package

Refundable deposit for cremated remains

When human remains are to be cremated, a funeral home may charge a \$350 refundable deposit. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground. Wall-Custance Funeral Home & Chapel does not charge this fee.

No charge

Removal of pacemaker or implant

The removal of a pacemaker or implant will be carried out by a licensed professional.

No charge

Professional restorative procedures

In some circumstances, additional restorative efforts beyond those captured in the standard embalming procedure are necessary to enhance the appearance of the deceased.

No charge

Live streaming of service

The funeral home can live stream services which take place at the funeral home for those unable to attend in person.

No charge when included in a memorial or funeral service package

Photo slideshow

Scanning of up to 50 photos to create a slideshow for the service or visitation.

No charge when included in a memorial or funeral service package

Basic professional fees (requires basic facility charge)

Professional consultation with licensed personnel, which may include but is not to, expert advice on options to meet your needs, including essential services relating to disposition, drafting notices, planning services, advising of death benefits. A basic professional fee is payable whenever we provide services to you.

\$640

Coordinating activities, rites, ceremonies

Coordination of all activities, rites, ceremonies, before, during and after they have been provided, including services and supplies provided by us, as well as those provided by third party suppliers, such as flowers and death notices.

\$375

Documentation - permits, forms etc.

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate of cremation, documentation necessary to ship the body out of country. Provision of unlimited Proofs of Death issued by Wall-Custance (our proofs of death are usually accepted for most estate settlement purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General). Wall-Custance notifies CPP/OAS to cancel pensions as well as fill out death benefit and survivor benefit forms.

\$200

Register book and memorial cards

Register book for guests to sign and unlimited memorial cards.

\$150

Basic preparation of remains (requires facilities for preparation/embalming/shelter)

The preparation of the body for placement into the casket, including bathing, dressing and setting of facial features for identification or viewing without embalming.

\$100

Embalming of remains (requires basic preparation of remains and facilities for preparation/embalming)

Embalming is the process of replacing body fluids with chemical preservatives. It is a process of sanitation, restoration and temporary preservation. Embalming is not legally required, but may be recommended to preserve the body between the time of death and the visitation or disposition of the deceased. Our professional funeral directors will make a recommendation based on the condition of the body and expected service needs.

\$225

Basic facilities

Use of general area, parking lot, coffee lounge. Represents the heating, lighting, maintenance, taxes etc.

\$300

Facilities for preparation/embalming/shelter

Facilities used to prepare, embalm and/or shelter the body.

\$100

Staff services for visitation

Staff to coordinate and oversee the visitation (informal gathering) for a period up to 48 hours. (e.g. 1 hour prior to service/one day 2-4 & 7-9 p.m./two days 2-4 & 7-9 p.m.)

\$500

Facilities for visitation (requires staff services for visitation)

Designated facilities used for visitation for a period up to 48 hours. (e.g. 1 hour prior to service/one day 2-4 & 7-9 p.m./two days 2-4 & 7-9 p.m.)

\$500

Staff services for ceremony

Staff to coordinate and oversee the ceremony or memorial service for up to 4 hours.

\$500

Facilities for ceremony (requires staff services for ceremony)

Designated facilities used for the ceremony or memorial service for up to 4 hours.

\$500

Staff for Graveside Service

A charge applies when the funeral home is requested to have staff present for a graveside service. This includes picking up the minister, as well as having the cremated remains or casket present for the graveside service. Staff will be present to direct those who attend. Charge may also apply for spring interments.

\$200

Equipment for visitation/service at a remote location

Deliver, set up and use of equipment necessary for visitation at a location other than the funeral establishment.

\$150

General duty vehicle

For registration at city hall, picking up death certificate from doctor, obtaining coroners signature for cremation, delivering donations, flowers, etc.

\$100

Vehicle to transport remains

Vehicle used to pick up deceased person from place of death back to funeral home. As well, transporting deceased from funeral home to crematorium in Guelph.

\$255

Funeral Coach/Van

Additional mileage charge - mileage beyond 150 km from the business may be charged one way only (this is a rate of \$1.00 per kilometre). Additional mileage can be waived by the funeral home.

\$250

Limousine

\$250

DISBURSEMENTS

Disbursements are items arranged for and possibly paid for on your behalf by us. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements.

Coroner's Certificate

This is a fee charged by the coroner for issuing a certificate that allows cremation to take place. The fee is set by the Chief Coroner for Ontario.

Municipal Registration

This is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary.

Cremation Fee

The fee charged by the crematorium for the process of cremation. Over 250lbs and family witnessing may incur additional costs.

Clergy / Church Fees

This is an amount paid to the clergy, cantor, organist, etc. for their services. In some cases the amount is set by the church, in others it is an amount to be determined by you. It is generally considered an honorarium.

Cemetery Opening and Closing Fees

Paid directly to the cemetery at cost, fees are for the cemetery staff to prepare property for disposition.

Obituary Notices, Flower Arrangements, and Reception Luncheon Catering

Families are welcome to arrange their own caterer or provide the lunch themselves.

At cost.

SERVICES	FUNERAL	MEMORIAL	IMMEDIATE DISPOSITION
Basic professional fees	640	640	640
Coordinating rites and ceremonies	375	375	
Documentation - permits, forms etc.	200	200	200
Book and cards	150	150	
Basic preparation of remains	100	100	100
Embalming of remains	225		
Staff services for visitation	500		
Staff services for ceremony	500	500	
Basic facilities	300	300	300
Facilities for preparation, embalming and shelter	100	100	100
Facilities for visitation	500		
Facilities for ceremony	500	500	
General duty vehicle	100	100	100
Vehicle to transport remains	255	255	255
Funeral Coach	250		
ITEMIZED TOTAL	4695	3220	1695

CASKET SELECTION

*** All caskets are sized for adult humans, suitable for cremation and Made in Canada, unless otherwise noted**

Name and Manufacturer	Description	Price
Breton Oak 445L/D Northern	Satin finish, solid oak, wooden handles 80 x 28 x 22	\$2995
Glentay 444 Northern	Satin finish, ash construction, wooden handles 80 x 29 ½ x 20	\$2795
Lynx 262858 Batesville	Brown solid hardwood, wooden handles 82 x 29 x 24	\$2995
Puma 52-652-00 Victoriaville	Brown finish, solid poplar, wooden handles 81 x 27 x 21 ½	\$2595
Carter 228M Northern	Mahogany finish, poplar veneer, metal handles 82 x 29 ½ x 20 ½	\$2595
Norway Northern	Walnut stain, solid pine, wooden handles 82 x 29 ½ x 20 ½	\$2595
Eden 116 Northern	Clear finish, poplar, wooden bar handles 80 x 24 ½ x 19 ¾	\$1495
Cloth Plain 60 Northern	Blue, cloth covered wood, metal handles 80 x 24 ½ x 19 ¾	\$995
Cloth Plain 40 Northern	Gray, cloth covered wood, metal handles 79 ½ x 25 x 16 ½	\$495
MJ 1 Elite Eco Fluteboard & Wooden Cremation Container	Wooden container, cardboard top, cloth strap handles 81 x 24 x 13 ½ Mark Jutzi	\$249

Rental Casket Selection

The following caskets are available for rent. The caskets have been used before and may be used again.

Name and Manufacturer	Description	Price
Homestead Maple 707 Northern	Red, solid maple, wooden handles, Made in Canada 83x301/2x231/4	\$1495

(Insert in Rental Caskets Included)

Concrete Vaults for Burial

Name and Manufacturer	Description	Price
Superior Concrete Crypt	Unpainted concrete liner	\$900
Superior Guardian Vault	Gold painted vault with name plate	\$950

Cremation Urn Selection

Note: All cremated remains are placed in a sealed plastic container that is suitable for burial or scattering. An urn is not required to be purchased. This is a consumer choice. As well, Wall-Custance will provide generic, plastic scattering vials at no charge.

Name and Manufacturer	Description	Price
Light Brown Aluminum 4170 Eckels	Aluminum 6 ¾ H 12 ½ Dia.	\$250
Fairmont Cherry 3523 Eckels	Solid cherry with satin finish 12 W x 7 D x 6 ¼ H	\$400
Eva Red EVAR Eckels	Lacquered wood 8 5/8 L x 4 W x 9 7/8 H	\$250
Cultured Marble Urns 202 Eckels	Classic style cultured marble 9 ¾ W x 6 ¾ D x 6 ½ H	\$295
Mother of Pearl MOP Eckels	Brass with Mother of Pearl inlay 9 ¼ H 7 Dia.	\$295
Brown Berkeley 5200L Eckels	Brass 10 H 6 ¾ Dia.	\$250
Circle of Life 226 Northern	Wood with engraved inlay 9 H x 6 ½ D x 6 W	\$400
Burgundy/Green Velvet Urn Bag	13.5 x 10 x 6	\$10

PAYMENT, FINANCING & TRUST

We are proud to offer various payment, funding and financing options to our families.

The purchaser agrees to pay the amount owing within 30 days, after which interest will be calculated and charged in accordance with the terms of payment set out in this contract. Wall-Custance accepts payment by cheque or cash.

Payment terms: Interest will be charged on any overdue amount at the rate of 1 % per month (equivalent to 12 % per annum) until the date payment is made in full. **Note: Wall-Custance Funeral Home has never required the purchaser to deposit any funds at the time the merchandise and services have been purchased and a contract signed at the time of death. If payment is not received after the 30 days in which the contract was signed, please notify the Wall-Custance Funeral Home. In most cases, with a reasonable explanation, Wall-Custance will waive any interest charges if it is demonstrated by the purchaser that the funeral account will be paid within reasonable time agreed between both parties.**

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered or the contract is cancelled.

More information available upon request.